

# 2XM

2XM shifted to partner with ASE to ensure their team could be available anytime, anywhere, remotely across their sites in Australia, when working from home, and on the road. ASE manage and service 2XM's full technology suite, aligning their local technology strategy with the TXM UK head office, to keep 2XM connected and efficient so they can focus on their business.

## BACKGROUND

Established in 2010, 2XM Recruit Pty Ltd Australia is part of a global group of companies delivering quality recruitment solutions across four core divisions: Engineering, Rail, Technology and Healthcare. Commencing operation initially in Perth with a small team, they have rapidly grown over the years with offices in Sydney, Brisbane, and Melbourne, and a vision to continue to grow the organisation further.

"ASE effectively look after all our technology. Our computers, connections. The full suite - Software licenses, Microsoft, etc. Along with ASE's holistic service, I appreciate my relationship with Kristof, who is not a tech and can communicate well with me."



Charles Seward, Director

## CHALLENGE

2XM had engaged a technology partner but the services they were receiving weren't meeting their growing needs. They were seeking higher level of technology service and better service delivery. The team needed a partner who could work with their global offices in the UK and provide local strategy across their Australian sites.

## OUTCOME

Having their technology right and a partnership with ASE enables 2XM to focus on getting their talent to the right place. With a team spread across Australia, they can now access data from remote locations and be available as much as possible, wherever possible.



ASK



SOLVE



EVOLVE

## SOLUTION

Initially in early 2021 ASE worked with 2XM to thoroughly understand their technological needs. This kicked off with a technology audit and cyber security plan. Once 2XM were confident in working with ASE, they extended their partnership to include managed services, end point protection, software licensing, backups, hardware procurement and network connectivity.